



Service Boundary

Kwun Tong

For details, please visit our agency website:
<https://www.hkcs.org/en/services/whihcst>



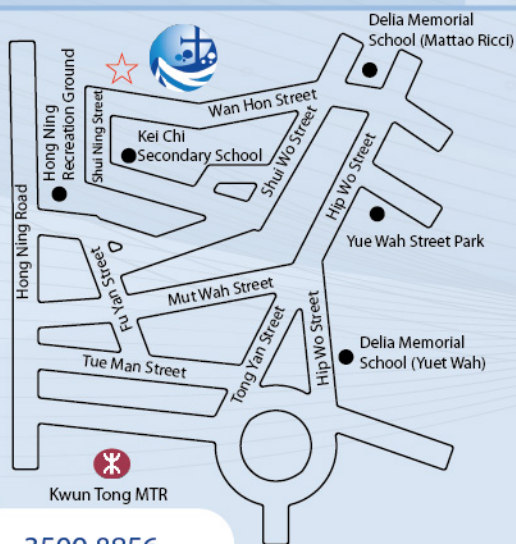
Office Hours

Monday to Saturday & Public Holidays
8:30am - 6:00pm

*Sundays & the first three days of Chinese New Year are rest days. Support service will be arranged to those who have special needs during rest days.



Office Location



3590 8856

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Unit 4, G/F, Hon Pak House, Wan Hon Estate, Kwun Tong, Hong Kong

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Our Agency

Since 1952, Hong Kong Christian Service (HKCS) has been working towards a humane and just society. We provide the needy with suitable, professional and quality services genuinely. We care for the disadvantaged and the neglected. We uphold our vision of "Towards a Benevolent and Just Society, Holistic Development for All" by instilling hope, advocating justice and promoting harmony for our people and society.

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HONG KONG
CHRISTIAN SERVICE
care for all excel in all

Wan Hon Integrated Home Care Service Team

AGEING IN PLACE
CONTINUUM OF CARE



Hong Kong Christian Service is a registered charity and a company limited by guarantee.



Service Purpose

Integrated Home Care Service (IHCS) Team is a community support services providing a wide range of care and services to the elders, the disabled, individuals and families with social needs, so as to actualise the rationale of “ageing in place” and “continuum of care”.



Service Objective

To help service users to achieve and maintain an optimal level of functioning and independence, and to prevent premature and inappropriate admission to hospitals and residential care.



Target Service Users

Ordinary Cases :

- Aged 60 or above living in the community
- Disabled and the sick
- Individuals and families with social needs

Frail Cases :

- Aged 60 or above living in the community and not receiving institutional service; and
- Assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services.

- Carers of the service users of the frail cases of IHCS

Home Care and Support Services for Eldery Persons with Mild Impairment Cases(HSMI) :

- Aged 60 or above living in the community and not receiving institutional care service;
- Waitlisting for IHCS(OC); and
- Assessed to be at the state of mild impairment or above under a designated assessment tool; or
- Assessed and recommended for “Home Support Services” under Standardised Care Need Assessment Mechanism for Elderly Services, and referred to the respective IHCS team by social worker.



Scope of Services

	Ordinary cases	Frail cases	HSMI cases
Care management and assessment		✓	
Personal care	✓	✓	✓
Simple nursing care	✓		✓
Basic and special nursing care		✓	
Household cleaning service	✓	✓	✓
Environment risk assessment and home modifications suggestions	✓	✓	✓
Meal service	✓	✓	✓
Speech therapy		✓	
Carer support and training	✓	✓	✓
Case referral service			✓
Escort service	✓	✓	✓
Elderly sitting	✓	✓	✓
Purchase and delivery of daily necessities	✓		✓
Child-minding	✓		
Rehabilitation exercises		✓	
General physical exercise			✓
Counselling service		✓	
24-hour emergency support		✓	
Arranging respite service		✓	

The scope and frequency of services will be designed by our service team according to the needs of individual service users.

Besides the services mentioned above, we also organise volunteer visits, social activities and make service referrals so as to enhance service users’ social networks and enable them to have positive outlook of life in the community.



Fee

Service users are required to make co-payment with amounts determined on the basis of their household income, and may be revised annually.



Application for Service

Ordinary and HSMI cases:

Applicants can approach respective Integrated Family Service Centres/Integrated Services Centres, Medical Social Service Units, District Elderly Community Centres, Neighbourhood Elderly Centres or Social Centres for the Elderly for referrals or Integrated Home Care Services Teams (IHCSTs) for direct application and arrangement of assessment.

Frail cases:

Applicants can approach respective Integrated Family Service Centres/Integrated Services Centres, Medical Social Service Units, District Elderly Community Centres, Neighbourhood Elderly Centres or Social Centres for the Elderly for referrals and arrangement of Standardised Care Need Assessment Mechanism for Elderly Services. For further enquiry on the Standardised Care Need Assessment Mechanism for Elderly Services for frail cases, please contact the Standardised Care Need Assessment Management Offices (Elderly Services) [SCNAMO(ES)s].



Termination of Service

Self-withdrawal:

Service users can inform our social workers for termination of service.

Discharge arrangement:

Ordinary and HSMI cases:

- Services will be terminated according to the result of service assessment.

Frail cases:

- Services will be terminated for the following conditions:
Self-withdrawal, suspension of service over 30 days (such as long hospitalisation or departure etc.), improved self-care ability, other support network available, institutionalisation, deceased.